

Quality 101 2-Day Course!

Washington, DC - Maryland Metro
Section 509

"Where quality is capital"

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Don't miss this opportunity to become one of the elite professionals with insight in quality management!

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The American Society for Quality, Washington, DC - Maryland Metro Section 509 in collaboration with the Montgomery College BioTrain Program -- Presents:

Quality 101: *A simple and systematic approach to quality management systems.*

Learn from Certified ASQ Professionals

Key Focus Areas:

- Understanding your customer
- Developing your leadership capabilities
- Engaging your staff
- Benefiting from a process & systems approach
- Leveraging continuous improvement
- Applying fact-based decision-making
- Working with suppliers



Successful companies have systems that are well-designed, efficient and reasonable, with employees that work with the systems instead of against them. This course describes in detail how a focus on quality systems produces a winning team.

Location & Time:

Bioscience Education Center, Room BE158

Montgomery College
20200 Observation Dr
Germantown, MD 20876

- Tuesday June 11th, 2019
- Wednesday June 12th, 2019
- Tuesday June 18th, 2019
- Wednesday June 19th, 2019

Time: 6:30 PM - 9:00 PM
Course: BIT066 CRN 37047

Lead Instructor:

Susan Muhr Leister, PhD; ASQ CSSBB

Dr. Susan Leister serves as the VP of Quality and Compliance at Technical Resources International Inc. with over 20 years of experience in the pharmaceutical, biotech, and medical device industry. She is also faculty for both graduate and undergraduate studies at the University of Phoenix. In addition to a Bachelor's Degree in Biochemistry and Molecular Biology, she has an MBA, a Doctorate in Organizational Management with a focus in Leadership, and holds certifications from the American Society of Quality (ASQ) as a Certified Quality Auditor and a Six Sigma Black Belt. Dr. Leister has broad experience in GCP, GLP, and cGMP. She served as a judge for ASQ's International Team Excellence Awards in 2013 and 2014, and has been serving for the past four years as a Maryland Performance Excellence Award Examiner.



Instructor #2:

Ronald Kelley, PhD; ASQ CSSBB; IES; LC

Ronald Kelley has over 20 years of experience in innovation, operations, advanced technology, business development, and quality. He is a USAF veteran and has held senior leadership positions in a wide variety of technology companies in the areas of wireless communication, medical devices, bio-fuels, materials, and fuel cells. He is a member of the American Society for Quality (ASQ) 509's Executive Board as Voice of the Customer Chair. Dr. Kelley has a Ph.D. in Physics from the University of Wisconsin at Madison and is a Motorola and ASQ Certified Six Sigma Black Belt. During his career he led Lean Six Sigma projects at large and small companies in a variety of areas including manufacturing as well as transactional projects in technology, R&D, finance, and sales. During Dr. Kelley's ten years at Motorola as a Distinguished Member of the Technical Staff and Program Manager he mentored and trained Black Belt and Green Belt candidates in various international locations including Brazil, Israel, Singapore, and the US.



Dr. Kelley is an accomplished innovator with over 30 issued US Patents and numerous international patents. He has published over 50 papers in refereed scientific journals including Science and Physical Review. He has been an invited speaker at numerous national and international conferences. He is a Senior Member of the American Society for Quality (ASQ), a Senior Member of the Illumination Engineering Society (IES) where he is LC certified, member of MRS, IEEE, and Sigma Pi Sigma.

Instructor #3:

Kevin King; ASQ CMQ/OE, CQA

Kevin King has over 25 years experience in process improvement and quality systems. Mr. King is the Quality and Process Manager at Wright Manufacturing, where he has designed and implemented their quality management system. He has been a member of the American Society for Quality since 2011 and is a Six Sigma Black Belt, Certified Manager of Quality/Organizational Excellence and Certified Quality Auditor. Mr. King volunteers as ASQ Section 509's Chair-Elect and Education Programs Subcommittee Chair.

